

Main actions provided

For the month of September we have managed to complete the 10th grass cut of the season before the bad weather set in. Where we are now back on top of the grass, our focus has been on organising volunteer days for next month on the back of the success we had earlier in the year with the aim to keep building and hopefully entice other companies.

Comments and observations

We are continually keeping an eye on our trees as we have noticed that some are showing signs of ill health and some will also need to be lifted too. Fly tipping has again been an issue in Kelvin Way. It is always in the same spot, so we wonder if it's a repeat offender and if so, what we can do to tackle the problem.

Suggestions for future actions, improvements or additional activities planned

Our plan now will be to carry out one more grass cut with the view to save one for early next year again to help keep the grass down for the start of the new season. As mentioned above, we are finalising plans for the volunteer days in October.

Photographic Impact Evidence (a selection of photos of work undertaken to demonstrate impact)



Before: Subway by Woolborough Lane. Trying to keep this clean for the cyclists.



After



A hedge along James Watt way which is encroaching onto the pavement. (Privately owned).



More fly tipping along Kelvin Way.



Examples of rubbish left by the seating areas at the Terrace.





Before litter picking along Rutherford Way.



After



Examples of litter that has come from the back of the Viridor lorries along London Road.



Details of CORE and ENHANCED Service levels (contract extract)

| Current Baseline Service | Proposed | Enhanced element (* estimated) |
|------------------------------------|---|---|
| Monthly litter pick (12 pa) | Weekly litter pick (52 pa) | X40 litter picks + identify hotspots and trial extra bins |
| Weekly litter bin empty (52 pa) | Weekly litter bin empty (52 pa) | - |
| Monthly road sweep (12 pa) | Monthly road sweep (12 pa) | - |
| - | Remove fallen leaves and detritus from footpaths and common areas (4 pa) | X4 leaf and detritus removals |
| - | Washing and cleaning street furniture and signs to include street name signs, gateway / entrance signs, wayfaring signs and highways signs (2pa) | X2 washes |
| - | Deep cleaning/jet washing common areas, bus stops and paved areas (as required) | As required |
| Grass cutting (5 pa) | Grass cutting (12 pa) | * X7 grass cuts – (weather/ground conditions dependant) |
| Bunded/bank grass cutting (4 pa) | Bunded/bank grass cutting (10 pa) | X6 bunded/bank cuts |
| Hedgecutting (1-2 pa) | As required (2-3 pa) | * 1-2 Hedge cuts |
| Shrub maintenance (2-3 pa) | As required (4-5 pa) | * 1-2 shrub maintenance |
| Weedspraying (2 pa) funded by WSCC | Weed spraying (4 pa) Removal of dead standing weeds (4pa) Weed ripper as required | X2 weed sprays X4 dead weed removals Weed ripper as required On footpaths and common areas |
| See note 1 | Box mow and maintain Gateway 3 Roundabout (10 pa) | X10 Box mow and maintain Gateway 3 Roundabout |
| - | Crawters Brook, The Terrace enhanced Maintenance (as Annex C) | Crawters Brook, The Terrace enhanced Maintenance (as Annex C) |
| - | Weekly inspection and rectification/reporting of faults found. | X52 inspections - reports/rectification of faults found |
| - | Reactive/response service through a single point of contact as required | Reactive/response service as required |
| - | Provide monthly information... <ul style="list-style-type: none"> • feedback on what has been done and what is planned • Available performance data - quantities such as volumes, lengths, waste weights etc (tba) • photographic evidence of before and after improvements, • suggestions for further/future enhancements • Attend meetings as required | X12 reports (monthly) |

Notes: (1) There is a requirement for Gateway 3 and Crawter's Brook People's Park to be maintained to a basic level as described in the Annexes.